

OVERVIEW

Welcome to the ***STRAIGHT LINE*** program that will teach you how to reduce avoidable 30-day hospital re-admissions!

Page | 1

This program includes 3 core modules with an elective module for separate purchase.

The 3 core modules are **CONNECT**, **COMMUNICATE**, and **CONFINE THE DECLINE**.

CONNECT

The CONNECT module provides a framework for implementing a ***STRAIGHT LINE*** connection between residents and their doctors. This is THE most important action that can be taken to reduce avoidable re-admissions.

COMMUNICATE

In the COMMUNICATE module we provide a framework that will not only show you how to expedite communication with doctors but will also improve communication with all other members of the health care system.

CONFINE THE DECLINE

In the CONFINE THE DECLINE module Dr. Fuller offers specific suggestions for engaging every employee and every resident in supporting resident health. In this way, your entire community becomes united for the care and support of all residents across the board.

ANALYTICS

Our innovative and unique health analytics program from **Illumination Analytics**, is available by separate purchase and was designed and developed by Dr. Fuller to help optimize resident health. Customized Health Profiles are developed using basic resident health and demographic information. These Profiles will help reduce resident turnovers and produce cost savings as well as market differentiation.

Page | 2

Each Module comes with a text PDF to go along with each session. To view and download simply click the PDFs link by each module.

We wish you great success with the **STRAIGHT LINE** program, and please don't hesitate ask if you have any questions. We're here to help you and your communities succeed!